### **Drive On with Best-in-Class Service.**



#### Ford Protect is the only Extended Mechanical Warranty backed by Ford Motor Company.

- Genuine Ford parts are used for repairs
- Factory-trained and certified Technicians
- Any authorized Ford Dealer can provide service

### **Drive On with Savings.**



### Ford Protect PremiumCARE coverage is an affordable way to limit your out-of-pocket expenses.

- With PremiumCARE you could pay nothing at the time of service
- Increase the resale value of your vehicle if you ever decide to sell, because this coverage is 100% transferable



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### For New Plans:

Coverage begins with the original in-service date and zero kilometers or hours for new plans. Coverage expires upon reaching your selected time, kilometer, or hours, whichever occurs first.

#### For Used Plans:

Coverage begins on the date of sale and the kilometers on the vehicle at the time of sale for used plans. Coverage expires upon reaching your selected time, kilometer, or hours, whichever occurs first.





This brochure is intended to provide general information about PremiumCARE Extended Mechanical Warranty under the Ford Protect brand. Refer to your Plan Service and Extended Warranty Contract for pricing, plan details and terms and conditions. Ford Motor Company of Southern Africa (Manufacturing (PTY) LTD) FSP 48173, registration 1923/002555/07 is the Administrator of this product. The Underwriter GUARDRISK Insurance Company Limited (FSP 75, Registration 1992/001639/06).

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October 2018

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FORD PROTECT®

# **PremiumCARE**

—— Extended Mechanical Warranty ——



#### Go Further

### Drive On with Confidence.

### Enjoy your vehicle worry-free, long after your New Vehicle Limited Warranty expires.

- With more than 1,000 components covered, you're protected for covered repairs down the road
- Customize a plan that's right for you with coverage terms up to 7 years or up to 200,000 km, depending on the plan and term you select.

### With Ford Protect PremiumCARE Extended Warranty, you can protect your vehicle for up to 7 years or up to 200,000 km.

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. With the high cost of parts and unexpected repairs that come with owning a vehicle, it just makes sense to protect your investment with Ford Protect PremiumCARE.

### **Ford Protect Coverage Options**

A variety of time and kilometer options are available.



#### Ford Motor Company of Southern Africa (Manufacturing) (PTY) LTD FSP No. 48170 Underwritten by GUARDRISK Insurance Company PTY LTD FSP 75

### Drive On for Kilometers.

There's nothing like buying a new car. It looks good. It runs great. And, of course, it has that new car smell. We want you to have that feeling with vour new Ford vehicle for many kilometers to come. That's why we've created the Ford Protect PremiumCARE Extended Mechanical Warranty. So you can drive on with confidence, long after that new car smell has faded away.

### Ford Protect is 100% Transferable

Your Ford Protect PremiumCARE Extended Mechanical Warranty is transferable, so if you ever decide to sell your vehicle, the new owner can take advantage of the same great coverage. This added benefit may help attract potential buyers, plus it could bring an increased resale value for you.



Ford Motor Company of Southern Africa (Manufacturing) (PTY) LTD FSP No. 48170 Underwritten by GUARDRISK Insurance Company PTY LTD FSP 75

# PremiumCARE

## **Covered Components** (Partial List)





#### **ENGINE**

- All Internally Lubricated
- Cvlinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- · Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines Gas Fuel Injectors
- · Gas Injector Lines
- Harmonic Balancer and Bolt
- · Manifold (Exhaust and

- - · Oil Pan

  - Thermostat

  - Turbocharger/

  - · Valve Covers

- Seals and Gaskets
- Torque Converter
- Internal Parts)

- · Timing Chain

- Water Pump

- All Internally Lubricated
- Transfer Case (Including All

PCM Module

· Manifold (Intake and Bolts)

- Oil Pump
- Radiator · Radiator Fan
- (Clutch or Motor)
- · Seals and Gaskets
- · Thermostat Housing
- · Timing Chain Cover
- Supercharger Unit (Factory-Installed)

### TRANSMISSION

- Release Hubs and Bearings
- · Transmission Case · Transmission Linkage
- · Transmission Module (External)
- · Transmission Mounts

# **ELECTRICAL**

- LED Lighting or Lamp Assemblies - Interior and Exterior (Factory-Installed)\*
- Alternator
- Audiophile Sound System Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- · Driver's Seat
- Position Sensor
- Dual-Zone Electronic Auto Temp Control
- · Electronic Ignition Module · Fuel Pump · Heated Backglass
- (Electrical Only -Not Glass Damage or Breakage)
- High-Intensity Discharge (HID) Headlamps\*, Igniter,
- Ignition Coil and Lock
- Ignition Module (Electric) Ignition Switch

- · Incandescent/Halogen Bulbs - Interior and Exterior\* Intelligent 4WD Systems
- · Power Mirrors (Electrical
- Only Not Mirror or Glass Damage or Bulbs)
- Power Running Boards · Radiator Fan Relay
- · Rear Window
- Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid Switches (Manually
- Operated Electrical) Temperature Gauge
- Voltage Regulator · Wiper-Activated
- Headlamps Wiper Motors
- · Wiring Harnesses (Excluding Spark Plug
- \*Interior/Exterior Lighting coverage included only if Lighting Option is purchased.
- Ford Motor Company of Southern Africa (Manufacturing) (PTY) LTD FSP No. 48170



### **BRAKES**

- Anti-Lock Brake Module and Sensor
- **Backing Plates** Brake Booster (Power)
- Calipers Combination Valve
- ETA Pump Hose Assembly Metal Lines and Fittings

### FRONT AND REAR SUSPENSION

- Ball Joints (Upper and Lower) Control Arms
- (Upper and Lower) Control Arm Shafts
- and Bushings Kingpins and Bushings
- · Load Leveler Suspension System MacPherson Struts
- · Roll Stability Control Spindle and Spindle Support Springs Stabilizer Bar

· Tie Rods

· Master Cylinder

Linkage and Cables

· Retainers and Clips

· Shaft (Brake Pedal)

· Parking Brake

· Self-Adjusters

· Wheel Cylinders

Springs

Linkage and Bushings

#### REAR/FRONT-WHEEL-DRIVE AXLE

- · Axle Shafts Bearings (Front and Rear) Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal
- · Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal
- Driveshaft
- · Hubs Automatic Front Locking (Four-Wheel Drive)
- Seals and Gaskets · Universal and Constant
- Locking Rings (Four-Wheel Drive)

Velocity Joints

## **EMISSIONS**

- Air Control Valve
- Air Idle Vacuum Valve Air Supply Valve
- (Hose and Tube) Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly EGR Control Valve

(glass and body parts), convertible top and wheels

EGR Pressure Sensor EGR Regulator Asv · Electronic Throttle Control

EVAP Vapor Storage Canister

- Air Check Valve Assembly · Idler Air Control Valve · Knock Sensor
  - · Mass Air Flow/Intake
    - PCV Hose Assembly
    - · PCV Valve
    - · Reductant Urea System · Temperature Sensor
- FGR Valve Adapter

PremiumCARE is so comprehensive, it is easier to

Bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural

underbody framework, sideview mirrors (glass and housing), rearview mirror

(glass and housing), wheel covers, studs and ornaments, service adjustments

refer to what is not covered – here are the highlights:

Ford Motor Company of Southern Africa (Manufacturing) (PTY) LTD FSP No. 48170

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- Air Temp Sensor Oxygen Sensor
- · PCV Vapor Filter
- (Engine Coolant)
- Vacuum Restrictor VAF Sensor Variable Camshaft Timing (VCT) Phasers

## **AIR CONDITIONING & HEATING**

- · A/C Accumulator
- A/C Clutch A/C Clutch Bearings
- · A/C Compressor A/C Compressor
- Clutch Switch · A/C Compressor Head
- A/C Compressor Seals · A/C Condenser
- · Auto Temp Control
- Evaporator
  - · Field Coil · Heater Blower Motor
    - · Heater Control Assembly · Heater Core Assembly
    - · Instrument Panel Registers and Air Ducts
    - Pullev



#### HIGH-TECH

- Adaptive Cruise Control · Adaptive Headlamp System (Excluding Lamp Housing. Bulbs)
- Air Suspension (Selected Electronic Components)
- · Anti-Theft Alarm (Factory-Installed) · Auto Lock and Auto Unlock
- System Automatic Park Assistant FordLink™ System
- · Ford Work Solutions Asset Security (if equipped) · Forward Sensing Sys
- Fuel Mixer (Alternative) · In-Dash Garmin® Voice-Activated Navigation System (Factory-Installed
- and Dealer) · Instrument Cluster (Excluding Dash Pad) Intelligent Oil Life Monitor® System

(Excluding Door Handles)

· Keyless Entry System

Message Center

Upgrades)

- · Parallel Park Assist Svs · Power Antenna
- · Power Door Locks and Retainer Clips (Excludes Door Handles)
- · Power Seat Motors · Power Window Motors/
- Regulators · Rain-Sensing Wipers
- · Rear Console Refrigeration Reverse Camera Sys
- · Reverse Sensing Sys SecuriCode<sup>™</sup> Keyless Entry SecuriLock® Passive Anti-
- Theft Ignition System Sensor (Alcohol) SOS Post-Crash
- Alert System · Speed Control · Stationary Elevated Ride
- Control · SYNC® MyFord Touch® (Excludes Software

Vehicle Components

Battery and Cables)

(Excluding High-Voltage

· Trailer Brake Module · Unique Hybrid/Electric

#### **AUDIO**

SAFETY

- Antenna, Radio (Base Assembly)
- Brackets Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna
- Compass and Therm Readout Displays
- Equalizer, Premium Sound Amplifier (Factory-Installed) · Rear Entertainment System (Factory-Installed)

· Lock Lever

and Brackets

· Safety Belt Buckle

(Front and Rear)

Drive Assembly

Restraint Carrier

· Safety Belt Retractors

· Safety Belt Track Asv

· Safety Belt Warning Chime

Safety Belt

Assembly

· Safety Canopy

· Sensors (Airbag)

Track Assembly

· Wiring Asy (Airbag)

· Shoulder Strap

Safety Belt Motor

Assembly (Tailgate)

· Lock Lever Retainers, Clips

· Module (Passive Restraint)

· Controls (Rear Seat)

Speakers, Cassette Player,

Digital CD Player, Graphic

· Radio (AM, AM/FM),

(Factory-Installed)

- · Airbag Module Assembly Blind Spot Info Sys (Electrical Only - Not Mirror
- or Glass Damage or Bulbs) Collision Avoidance Sys
- Cross-Traffic System Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly · Guides, Bezels, Brackets and
- Supports (Safety Belts/Shoulder Straps) · Head Restraint Retainers
- and Sleeves (Safety Belt) · Kev. SecuriLock® (Microchip-Encoded Key)

**STEERING** 

Column Lock

Control Valve

· Power Steering Pump/

Electric Power Steering

(Tilt Wheel)

Steering

· Idler Arm

Actuator

- Lane Depart Warning Lock Cylinder (Door) · Lock Lever Asy (Door)
- Pulley Assembly
  - · Steering Gear Housing, Manual and Power
  - · Steering Shaft · Underbody Linkages and

Couplings

#### Steering Column Cooler and Metal Lines Electronic Power-Assisted

- · Seals and Gaskets
- (Including All Internal Parts)

PremiumCARE — Buttons, carpet, clamps, dash pad, door and window handles, knobs, trim, upholstery, CNG/LPG components, tyres, water leaks, wind

Ford Motor Company of Southern Africa (Manufacturing) (PTY) LTD FSP No. 48170 Underwritten by GUARDRISK Insurance Company PTY LTD FSP 75

Owner Maintenance Requirements — Service adjustments and cleaning.

software upgrades, fixed (non-moving) body parts, batteries of all types and cables, belts,

hoses, hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual

and compressed natural gas/liquid propane fuel system conversion components

transmission clutch disc, coolant, exhaust system (including catalytic converter), filters,

fluids, lubricants, lights (bulbs, sealed beam, lenses), spark plugs, spark plug wires, squeaks

and rattles, tyres, tune-ups, wheel balancing, wheel alignment, LED lights, shock absorbers

## Components and Repairs Not Covered by

noise, weatherstrips, fabric, liners, zippers and fasteners

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# DRIVE ON WITH THE ONE PLAN THAT HAS MORE THAN 1.000 COMPONENTS COVERED.



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